



John R. Roehlk
Chief of Police

ROUND LAKE HEIGHTS POLICE DEPARTMENT

Village of Round Lake Heights

619 W. PONTIAC COURT

ROUND LAKE HEIGHTS, ILLINOIS 60073-1328

(847) 546-9704 FAX (847) 546-9729

www.rlhpd.org



August 26, 2021

Dear Resident,

I know the information coming at you daily in reference to the Covid-19 virus and the Delta variant is relentless. I just wanted to share with you the measures the Village and Round Lake Heights Police Department have taken to safeguard the residents and the Village Staff and police officers.

Village Hall offices and lobby are open with social distancing markings and protective barriers installed. Please pay your water bill via US Mail, e-pay or dropping the payment in the drop box located just outside Village Hall's front door if possible. Village Hall business hours are Monday-Friday 9:00am to 5:00pm.

It is essential to limit face to face contact when necessary and appropriate to prevent the potential infection of anyone involved.

Officers that are dispatched to a call that is not "in-progress" or one that involves immediate danger to the caller or the residents will complete a police report based on information provided by the victim and witnesses by US Mail, email, FAX or telephone. The officer will assign a case number and write a report based on the information they collect via those methods. The officer will continue to follow-up and investigate the case when appropriate. In cases that require an immediate police response, the officer will request that you exit your home to meet the officer outside. This will prevent an infection to or from our officer.

We will remain on patrol in all the neighborhoods and be assured that when/if you need us in an emergency, we will be there. Thank you for your understanding and cooperation. If you have any questions or concerns, please feel free to contact me at (847) 546-9704 ext 304 or jroehlk@rlhpd.org

Sincerely,

John Roehlk, Chief of Police